



# JOB OPPORTUNITY

## OPERATIONS MANAGER

MOMBASA, KENYA

UPF Group is seeking an Operations Manager to support our business growth in Mombasa, Kenya. The Operations Manager will manage end-to-end freight operations, ensuring compliance, optimizing processes, and building relationships with carriers and clients.

### About UPF

Founded in 2023, UPF Group is a dynamic and rapidly growing transportation company with a special focus on the African continent. Our team combines industry experience with a commitment to excellence, offering freight solutions across all transportation modes globally.

We are a fresh company in the project transport market, with a mix of young and experienced staff. Our aim is to expand our team with an Operations Manager, to lead freight operations and ensure on-time, cost-effective deliveries. You'll play a pivotal role in maintaining compliance, building client relationships, and driving process improvements.

### Job description

As the Operations Manager, you will have a great variety of tasks such as, but not limited to:

- Develop and implement strategies to improve logistics efficiency, reduce costs, and enhance service levels.
- Manage, motivate, and mentor operation logistics staff, providing guidance and fostering a positive work environment.
- Manage relationships with carriers/vendors, securing competitive rates.
- Ensure compliance with trade laws and regulatory requirements.
- Guide the team to adopt best practices and updates.
- Maintain high client satisfaction through proactive service.
- Establish and analyze key performance indicators (KPIs) to identify areas for improvement and ensure operational excellence.

### Candidate qualifications

- Strong leadership and communication skills
- Analytical and problem-solving abilities
- Organizational and multitasking skills
- Strong English communication skills.
- Proficient in Microsoft Office and logistics software.

### What you can expect

- A young company with a focus on entrepreneurship and an agile organization chart.
- High level of self-determination and freedom to make decisions in your daily work.
- Long-term career plan.

If you are interested in applying for this position, [click here](#).

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