

JOB OPPORTUNITY

OPERATIONS MANAGER

MOMBASA, KENYA

Are you looking for the next step in your career? Do you want to challenge yourself with some of the most demanding tasks within the project forwarding industry?

About UPF

Founded in 2023, UPF Group is a dynamic and rapidly growing transportation company with a special focus on the African continent. Our team combines industry experience with a commitment to excellence, offering freight solutions across all transportation modes globally.

We are a fresh company in the project transport market, with a mix of young and experienced staff. Our aim is to expand our team with an Operations Manager, to lead freight operations and ensure on-time, cost-effective deliveries. You'll play a pivotal role in maintaining compliance, building client relationships, and driving process improvements.

Job description

As the Operations Manager, you will have a great variety of tasks such as, but not limited to:

- Develop and implement strategies to improve logistics efficiency, reduce costs, and enhance service levels.
- Manage, motivate, and mentor operation logistics staff, providing guidance and fostering a positive work environment.
- Manage relationships with carriers/vendors, securing competitive rates.
- Ensure compliance with trade laws and regulatory requirements.
- Guide the team to adopt best practices and updates.
- Maintain high client satisfaction through proactive service.
- Establish and analyze key performance indicators (KPIs) to identify areas for improvement and ensure operational excellence.

Candidate qualifications

- Strong leadership and communication skills
- Analytical and problem-solving abilities
- Organizational and multitasking skills
- Strong English communication skills.
- Proficient in Microsoft Office and logistics software.

What you can expect

- A young company with a focus on entrepreneurship and an agile organization chart.
- High level of self-determination and freedom to make decisions in your daily work.
- Long-term career plan.

If you are interested in applying for this position, send your CV to careers@upf-group.dk

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